

Warranty and Maintenance Record

By signing below, the representative of the window fabricator confirms that maintenance has been performed correctly.

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Certificate

10
year
warranty



10 year warranty

for SIEGENIA-AUBI hardware

1. SIEGENIA-AUBI KG grants window fabricators using SIEGENIA-AUBI KG hardware a 10 year warranty against the failure of all safety-relevant components and against the corrosion of these components by red rust. For all product groups, the presence of corrosion is assessed on the basis of DIN EN 13126-8:2006.

It is valid for all hardware installed after The entitlements under our 10 year warranty as described below are supplementary to any statutory and/or contractual entitlements to compensation for defects/warranty. The warranty period begins from the date of installation, of which unambiguous proof must be furnished.

The 10 year warranty is valid for:

- ☐ TITAN product group
TITAN AF, TITAN iP, FAVORIT
- ☐ PORTAL product group
- ☐ LM product group

2. In case of a valid warranty claim, we will send a replacement component in new condition which performs the same function as the defective component to the place of use at the premises of the window fabricator, free of charge. Our 10 year warranty does not cover any further liability for secondary and/or consequential damage. The sending of a replacement part does not extend the term of the 10 year warranty.

Please note that we cannot be held responsible for the replacement part differing in appearance from the defective component; it is not always possible to avoid colour variations when a replacement part is supplied. A colour variation does not constitute a failure by us to honour our warranty.

3. Our hardware must have been installed correctly, professionally, and under observance of the relevant installation instructions, the generally recognised rules of workmanship, and the Specifications/Notes on Products and Liability (VHBH Guidelines of the Lock and Hardware Quality Association) or, in other markets/countries, any relevant rules, provided that they are at least equally stringent. The relevant maintenance and care instructions specified by us must additionally be adhered to. Furthermore the Specifications and Notes for End Users (VHBE Guidelines of Locks and Hardware Quality Association) must be adhered to, or, in other markets/countries, any relevant rules, provided that they are at least equally stringent. If our hardware is used in combination with components/accessories from other manufacturers, these components/accessories must have been approved by us.

Maintenance and care of the hardware must be carried out at least every 2 years by a specialist company in the window sector, and documented in the Warranty and Maintenance Record. Maintenance of hardware used in publicly-accessible buildings (e.g. schools, other public buildings, hotels, hospitals, etc.) must be carried out every six months. During all maintenance work, all components must be checked to ensure a secure fit and the absence of wear. The hardware must be adjusted to ensure smooth functioning. The fixing screws of all hard-

ware components must be tightened or replaced as necessary. Adjustment and replacement work may only be carried out by a specialist company in the window sector. This applies particularly to the removal and installation of window sashes and door leaves. Cleaning and care agents used must not contain any corrosive components.

In coastal areas (< 1000 m from the sea as the crow flies), our 10 year warranty only applies to hardware with an E-Look surface finish. The E-Look surface finish must be carefully treated with a suitable anti-corrosion agent after installation of the hardware. This treatment must be repeated every six months. The latest versions of the relevant installation, maintenance and care instructions and VHBH and VHBE Guidelines are freely available.

4. Our warranty is not valid if:
- ☐ the hardware is impaired as a result of external forces (due to e.g. a burglary attempt or forces exerted by the building fabric), incorrect use, or other external influences (e.g. warping of the frame);
 - ☐ changes have been made to the hardware or to its intended configuration which have not been approved by us;
 - ☐ in terms of size, weight and/or functionality, the windows/portal doors in which the hardware is used fall outside of the scope of application of the hardware and we have not granted specific approval for this in writing;
 - ☐ the hardware has been exposed to extreme environmental influences such as gases or liquids containing corrosive components (in e.g. swimming pools, dairies, etc.) or has been used in windows/doors made from modified wood, e.g. Accoya;
 - ☐ the hardware comes into contact with other metals that trigger a galvanic reaction;
 - ☐ the component has been exposed to excessive mechanical stress due to the incorrect adjustment of the hardware or incorrect operation of the window/door;
 - ☐ one or more of the requirements described under 3 has not been met;
 - ☐ Our 10 year warranty does not cover any electrical or electronic components.

5. Upon discovering a defect covered by the 10 year warranty, the window fabricator must immediately provide SIEGENIA-AUBI KG with written notification to this effect (together with a copy of the invoice issued by the window fabricator, proof of the installation date of the hardware, and the Warranty and Maintenance Record).

SIEGENIA-AUBI KG,
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Commercial Register Siegen District Court HRA 3741,
phG Wieland Frank

6. Any entitlements to, or arising from, this warranty shall be governed exclusively by German law. To the extent permitted by law, the place of jurisdiction is Siegen (Germany).

Maintenance contract for SIEGENIA-AUBI hardware

between

_____ (also referred to "the Client")

and

the window fabricator _____
(also referred to as "the Contractor")

1. Subject matter of contract

The Client commissions the window fabricator to perform periodic biennial/6-monthly (delete as appropriate) maintenance of the hardware listed below according to the enclosed maintenance instructions of the manufacturer SIEGENIA-AUBI KG:

Quantity	Designation of hardware	Construction project

2. Term of contract

The maintenance contract begins on _____

It can be terminated on the 30.06. or 31.12. of a given year, but not before _____

A notice period of _____ months applies.

Notice of termination must be given in writing, and must be received by the contractual partner no later than the third working day of the cancellation period.

3. Payment

"The Client shall pay the Contractor for maintenance work carried out as per the relevant valid price list/on a T&M basis at _____ /hour (net) plus materials."

4. General provisions

The Client shall take all necessary precautions to ensure that the Contractor can perform the maintenance work, provided that sufficient prior warning has been given. In particular, this means ensuring that the window and/or door units, in which the hardware to be maintained is installed, are freely accessible.

5. Miscellaneous

(Further provisions between the Client and the Contractor)

(Client)

(Contractor)

Note:

The 10 year warranty against the failure of safety-relevant hardware components and against the corrosion of these components by red rust granted by SIEGENIA-AUBI KG to the window fabricator is only valid if this maintenance contract has been concluded.

Window fabricator
Jesen PMJ

